

Depot America provides total print solutions through its distribution of new and refurbished printer parts, whole unit printers as well as component level repairs, technical support, and remote network assessment monitoring capabilities. An industry leader since 1988, we are an Authorized Parts Reseller for HP and Master Parts Distributor for Lexmark; these partnerships bring exceptional value and support to our customers. Our vision: to continue leading the industry by offering a full range of products and solutions designed to better manage and maintain your print environment.

Availability

Depot America's 80,000 sq ft facility and repair center houses thousands of parts. With our advanced logistics systems, we proudly maintain excellent fill and order accuracy rates of over 99%. Our customers have confidence that the part they order will be there when they need it.

Quality

When it comes to quality, Depot America maintains the highest standards in the industry. Our fully documented quality system monitors all production, warranty data, and customer issues while helping to identify trends in technology and supporting our commitment to innovation and quality. These rigorous processes meet ISO standards and the parts you receive are 100% tested before leaving our facility.

"We're proud to lead the industry by offering a full range of products and solutions designed to better manage and maintain print environments. Depot America provides the service and peace of mind every customer deserves."

Joe Costa, President

Committed Employees & Service

At the heart of our organization is a team of skilled Account Managers, Customer Support Members, Technicians, Engineers, and Administrative Staff who are committed to providing unrivaled expertise and support every step of the way.

Knowledge

For twenty years Depot America has unlocked success for companies large and small. Our knowledge of printers and component parts allows you to depend on us for support, not only for quality printer parts but the metrics needed to understand your hardware and parts usage. Today it is vital that you have detailed information from your printing devices that let you take control of printing costs. Partnering with the company who has this knowledge is the key to success.



Products & Services

Depot America is a dynamic organization supporting Service Providers and Self Maintainers with the quality parts and service they need. You will find that our excellent technical support and customized management solutions will help you maintain your business more cost effectively.

Service Options

Depot America offers OEM, Refurb and Aftermarket parts; many of which are available on Exchange. Exchange allows you to purchase quality parts for same day shipment then simply return your repairable cores to Depot America.

Refurb parts are totally remanufactured by Depot America. These parts are fully tested and certified to offer you the comparable performance and quality of a new part at a significantly lower price.

E-Commerce

Depot America has the most comprehensive, easy to use online shopping experience available. By registering as a web customer you will have access to real-time inventory, pricing, product images plus order confirmation, order history and tracking information.

Core Management

Managing your cores can be a hassle but we make it easy with a 45 day return time, automated core return reminders, and a dedicated Core Specialist. Our Core Bank Program can save you time by having us manage and store your cores- helping you avoid core charges and discrepancies

Tech Support

Printer repair problem? Depot America offers live Tech Support. Be directly connected to a team of Technical Support Engineers to help solve any issues or you can create a problem ticket online.

We also provide many technical resources, including our popular Tech Tool, Fuser Identification Guide, Error Code Reference, Maintenance Kit info, and HP Parts Diagrams.

- >> Fusers
- >> Maintenance Kits
- >> Toner
- >> Supplies
- >> Component Parts
- >> Logic Boards
- >> Power Supplies
- >> Paper Feed Mechanisms
- >> Scanners
- >> Parts Diagrams
- >> Reference Info & Tools
- >> Real Time Order & Tech Support Updates
- >> Same Day Shipment; Orders Placed by 7pm Est.
- >> Six Month Warranty on all Refurb Parts
- >> Outstanding Vendor Awards from HP & Lexmark

IRYS & Managed Print Services

IRYS, powered by Printfleet, is a powerful, easy to use system that provides visibility to a print network by remotely monitoring printers, multifunction devices, copiers, and fax machines. Within minutes you can view essential printing data including error codes, page counts as well as service alerts for Maintenance Kits, Fusers, and Toner Cartridges.

Print related costs are the most undermanaged segment in today's office environment. With the IRYS Solution you have access to the information and customized reports that help drive decisions. This strategic and practical approach to understanding your document output infrastructure is the first step toward controlling and reducing costs immediately and positions your company to plan for the future.

