
ADVANCE EXCHANGE AGREEMENT

Core Return Policy

Please review Depot America's Advance Exchange Agreement and **complete the Core Charge Authorization Form on page two**. Credit Card customers must have this form on file with Depot America to purchase parts on Exchange.

Depot America's Advance Exchange Program allows you to order quality parts for same day shipment. Simply return your repairable cores to Depot America using the enclosed yellow RMA Return label. This label has all the important information needed to ensure that you receive the proper credit for sending in your core.

Depot America appreciates a quick core return and offers some of the longest Core Return times in the industry. Your defective core must arrive within 45 days to avoid being invoiced for the core owed.

Your repairable core must be:

- Received within the 45 day period or you will be invoiced for the core owed.
- The exact equivalent of part(s) shipped to you
- Clearly marked with a valid RMA# to ensure proper credit to your account.

If you are issued a core invoice you have 10 additional business days to:

- Return repairable core **or**
- Remit payment of core invoice **or**
- Send valid tracking information on returned product

After this 10 day period, your credit card will be charged and you will receive an invoice marked "Paid by Credit Card" for your records.

Cash, Credit Card and COD customers must have a valid **Core Charge Authorization Form (Page 2)** on file with Depot America to purchase parts on Advance Exchange. In the event that a core is not returned within the required terms of the Advance Exchange/Core Return Policy, your credit card will be charged.

Thank you for your business and your timely observance of the terms of our Advance Exchange service option.

ADVANCE EXCHANGE AGREEMENT
Core Charge Authorization Form

I, _____ (Purchaser), hereby authorize Depot America (Seller) to prepare and submit credit card charges using the Credit Card listed below in the event that the purchaser does not return core(s) within the required terms of **Depot America's Advance Exchange/Core Return Policy. (Page 1)**

Cash, Credit Card and COD customers must have a Core Charge Authorization Form with valid credit card number and signature on file to purchase parts on Advance Exchange. In the event that a core is not returned within the required terms of the **Advance Exchange /Core Return Policy**, your credit card will be charged.

Signed _____ Date _____
(cardholder) (today's date)

MC ___ VISA ___ AMEX ___ Expiration Date _____

Credit Card Number _____

Company Name _____

Cardholder Name _____

Billing Address _____
For above card

City, State, Zip _____

Telephone Number _____

Fax Number _____

When complete, please fax to: Fax **732.919.1929**
If you have any questions, please contact us at 800.648.6833

Yes, please register me to receive weekly updates via email concerning the status of cores owed.

Please provide email address _____

No, I do not wish to receive a core email update.